



## Beretta's Langwarrin Hotel Privacy Policy

1. The registered company 'BERETTA'S LANGWARRIN PTY LTD' (ACN: 079 805 299) trading as the 'Beretta's Langwarrin Hotel' (**the Hotel**) at Cnr Union & Cranbourne Roads, Langwarrin VIC 3910 (**the Premises**) values the privacy of its customers. This Privacy Policy describes the Hotel's practices with regards to information we collect within the Hotel.
2. This Privacy Policy has been developed in accordance with the *Privacy Act 1988 (Cth)* (**Act**).
3. This Privacy Policy addresses collection and use of personal information at the Premises.
4. The Hotel uses facial recognition technology linked to its electronic surveillance system to collect facial images of individuals entering the Premises. This technology is used to generate and collect faceprints of individuals. This information is used to assist the Hotel in identifying banned or self-excluded individuals from entering the Premises or using gaming facilities.
5. There is signage at the Premises alerting customers to use of this technology and the purposes for which it is used. By entering and remaining in the Hotel, customers are consenting to use of this technology and the collection and use of personal information in accordance with this Privacy Policy.
6. Customers are not required to consent to use of this technology. However, if you do not allow the Hotel to collect this personal information, we may not be able to provide you with our services.
7. Information We Collect
  - (a) The Hotel collects information about you where you are identified or reasonably identifiable (**Personal Information**).
  - (b) Personal information collected by the Hotel includes photographic and biometric information where individuals are reasonably identifiable, including facial images.
  - (c) In the event that the Hotel collects information about you where are not identified or reasonably identifiable, this information is not Personal Information.
8. How We Collect Personal Information
  - (a) Facial images of patrons accessing the Hotel are collected when patrons enter and use the Premises. This information is collected as part of the electronic surveillance system in operation at the Premises.
9. Use of Personal Information
  - (a) We may use Personal Information we have collected for the purposes for which it was collected and in connection with those purposes. We may also use your personal information in ways that you have consented to.
  - (b) Purposes that Personal Information may be used by the Hotel include:
    - (i) Assisting the Hotel in identifying banned or self-excluded individuals.
10. Disclosure of Personal Information
  - (a) Personal information may be disclosed to third parties, including but not limited to Victoria Police and the Victorian Gambling & Casino Control Commission and Liquor Control Victoria, upon request.
  - (b) Personal information may be disclosed to staff in the event of an incident, and in the Hotel's incident registry.
  - (c) Personal information may be disclosed where required by any applicable law, requests from government or law enforcement authorities or for any other legal reason.



11. Retention Period

- (a) Facial images are recorded as part of the CCTV system in operation at the Premises.
- (b) Data gathered by this CCTV system is deleted after 31 days. Where an incident occurs involving a banned or self-excluded patron accessing the Hotel, this footage and details of the incident will be retained, including as part of the incident register at the venue.
- (c) The Hotel will retain your personal information for such time period as is required or permitted, considering the purposes for which it was obtained and the requirements under any applicable law.

12. Sensitive Personal Information

- (a) Where information collected is deemed sensitive personal information, it will be dealt with as required by any applicable law.

13. Information Other Than Personal Information

- (a) The Hotel may collect information that is not personal information. This includes information that does not personally identify you.
- (b) We may disclose information that is not personal information for any purpose provided this is in accordance with applicable law.

14. Security

- (a) The Hotel will take reasonable measures to protect Personal Information collected.

15. Updates to Privacy Policy

- (a) The Hotel may change this Privacy Policy at any time. Any changes to this Privacy Policy will be effective from the time that the revised Privacy Policy is made available to patrons via our controlled websites and at the Premises.

16. Contacting Us

- (a) The Hotel is responsible for the collection, use and disclosure of personal information under this Privacy Policy.
- (b) Please contact the Hotel by email at [jberetta@berettas.com.au](mailto:jberetta@berettas.com.au) if you have any questions or concerns about this Privacy Policy. Please do not include sensitive information such as credit card information in email correspondence.

- (c) The Hotel can also be contacted at the following address:

Cnr Union & Cranbourne Roads, Langwarrin VIC 3910

17. Governing Law

- (a) The laws of Australia apply to this Privacy Policy.